#### FORRESTER®

## The Green Market Revolution

Thomas Husson, Vice President, Principal Analyst



Utrecht, November 16, 2022

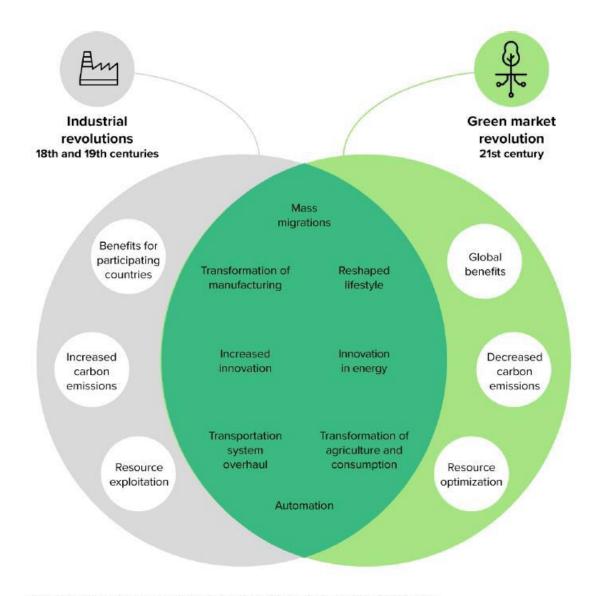
## BOLD

WORK

#### Agenda

- Why is environmental sustainability a new competitive advantage?
- How can firms become more sustainable and what is the role of technology in sustainable transformation?
- How should IT leaders embrace the circular economy?

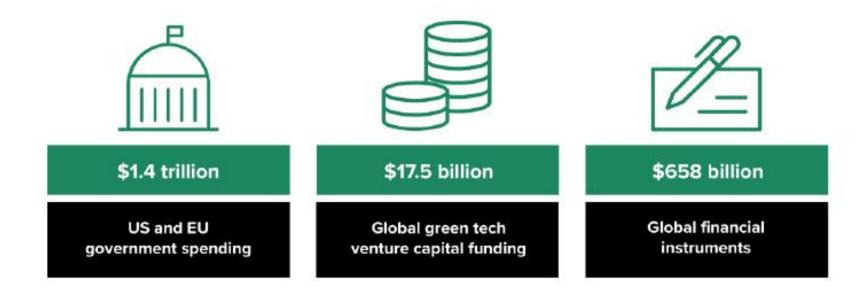
The green market isn't simply a business opportunity: it's a market revolution



Source: Forrester Research, Inc. Unauthorized reproduction, citation, or distribution prohibited.

## Money — not ethics — will fuel green market opportunity

Initial Green Market Investment: US And EU Governments, Global VC Funding And Finance

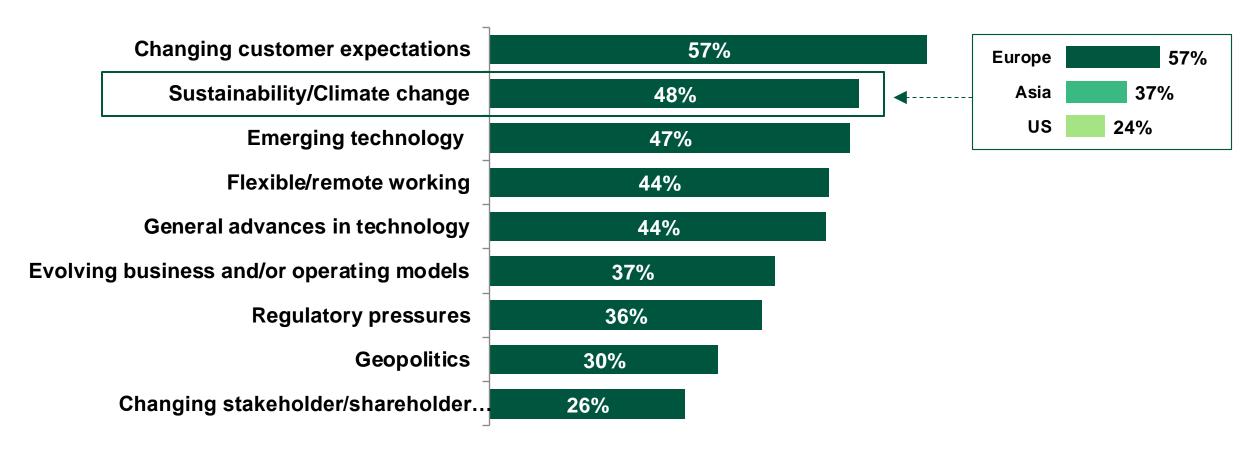


Note: In our government spending estimates we included spending directly targeted and open for targeting climate change from the US 2021 Infrastructure Investment And Jobs Act; 2022 CHIPS Act, and 2022 IRA, and the EU 2021-2027 Budget and NextGenerationEU. Venture capital and global financial instruments estimates are for 2021.

Source: Forrester Research, Inc. Unauthorized reproduction, citation, or distribution prohibited.

### In Europe, climate change is perceived as a top disruptive factor

"What factors will cause the most disruption?"

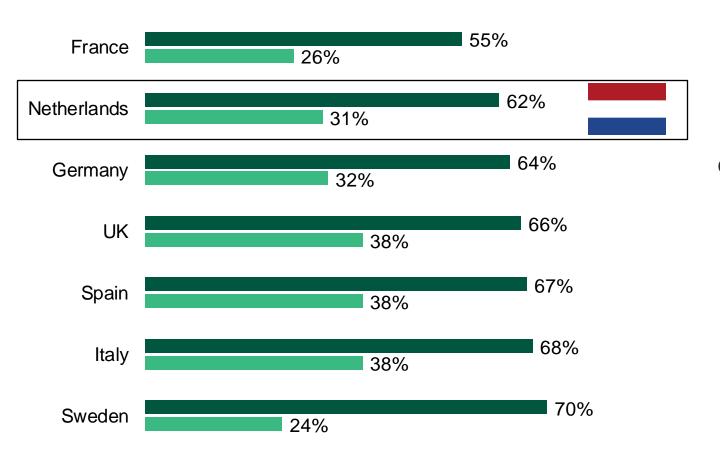


Note: top 10 responses shown.

Base: 1,100 CEOs and C-Level Decisions Makers / Source: Forrester / Odgers Berndtson Global Leadership Confidence Survey, 2022

#### Dutch consumers demand sustainable and trustful firms

- Companies are responsible for protecting the environment
- I trust companies when they say they will commit to reducing climate change



57%

consider brands tend to mislead consumers when communicating their environmental initiatives



Base: 1,697 Dutch online adults

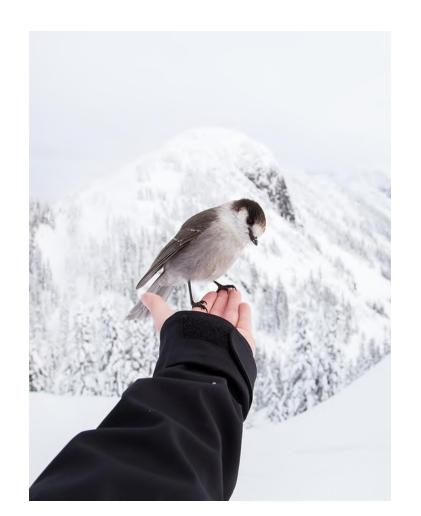
Source: Forrester's Consumer Europe Survey, 2022

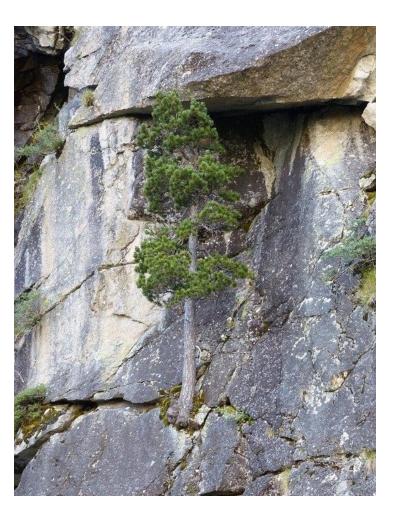
Beyond pressure from regulators, investors, customers and employees, sustainability is an opportunity to build a new competitive advantage

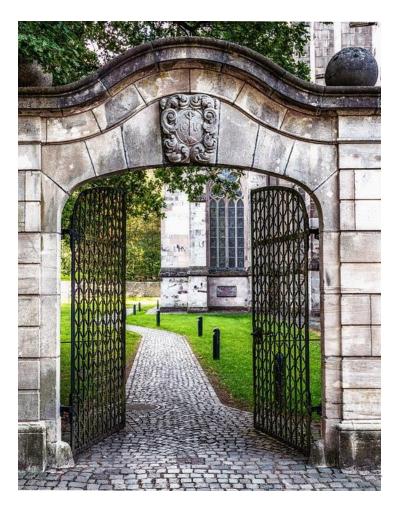
**Build Trust** 



Open New Markets



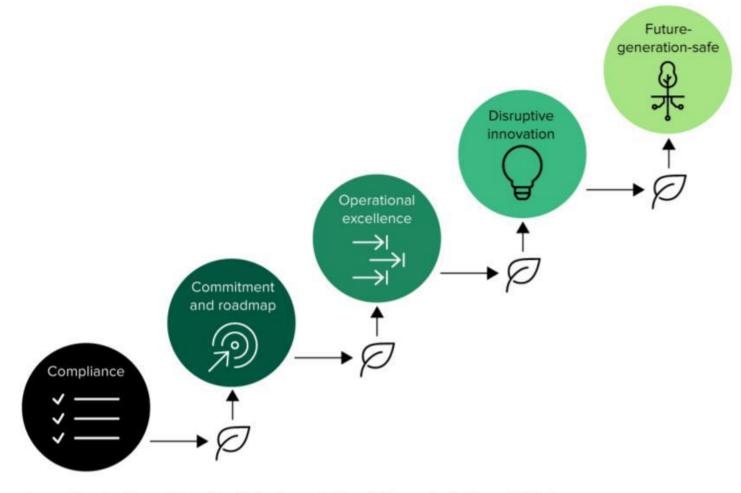




## European firms lead the pack when it comes to integrating sustainability into strategy and execution

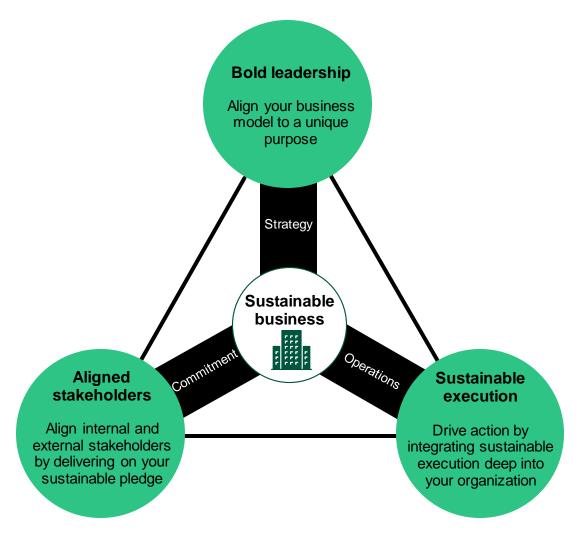


## Few firms are mature at integrating sustainability in their business but their technology leaders play a key role



Source: Forrester Research, Inc. Unauthorized reproduction, citation, or distribution prohibited.

## Key success factors and best practices to embrace a multi-year sustainable transformation journey



## Environmental Sustainability is high on the IT Agenda

BUSINESS AND TECHNOLOGY PROFESSIONALS

What priority will each of the following IT objectives be for your organization over the next 12 months? Improve IT's environmental sustainability

HIGH OR CRITICAL PRIORITY

55%

Improve IT's environmental sustainability

HIGH OR CRITICAL PRIORITY

62%

Improve IT's environmental sustainability

**MANUFACTURING** 

HIGH OR CRITICAL PRIORITY

61%

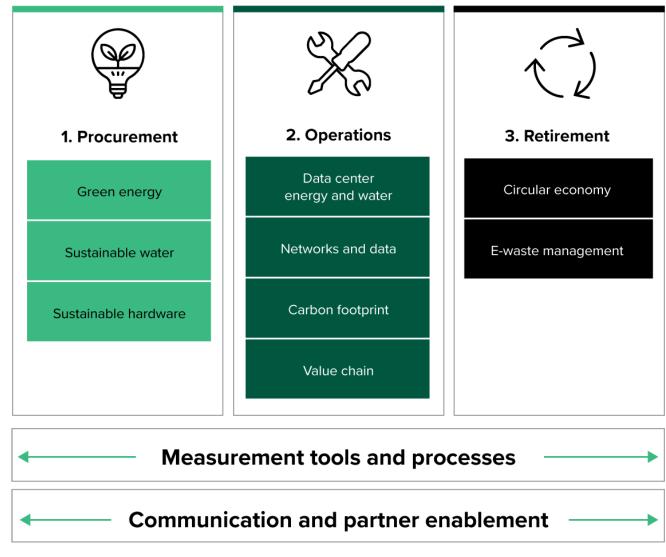
Improve IT's environmental sustainability

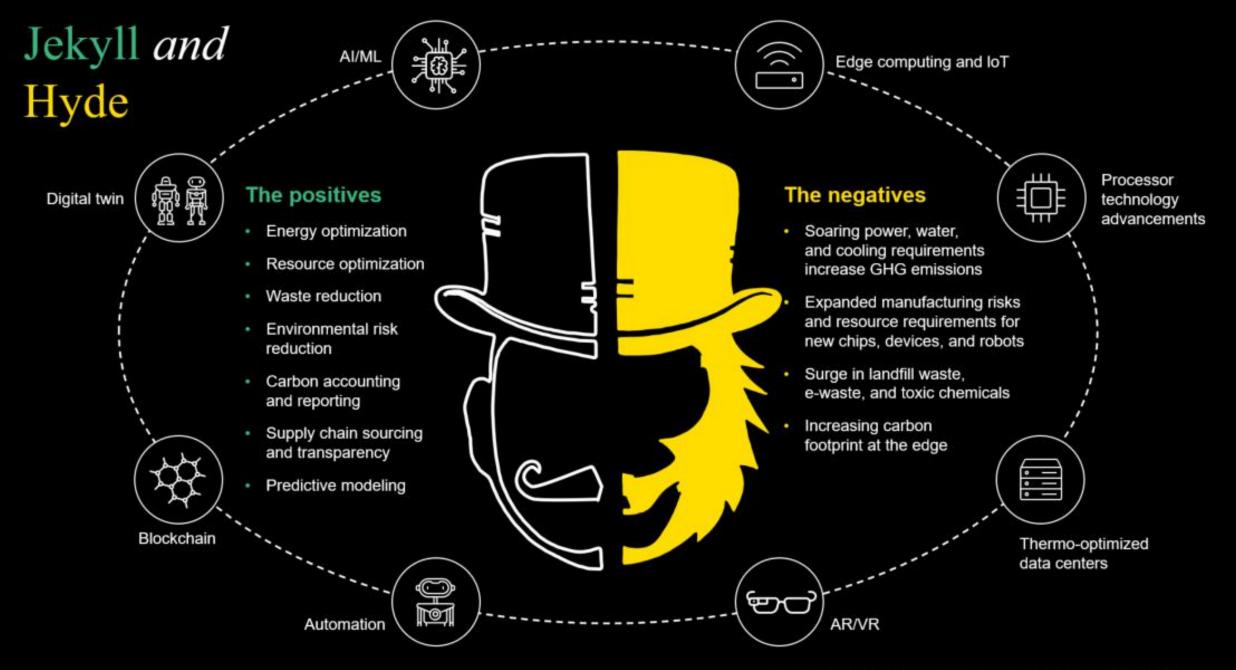
FINANCIAL SERVICES & INSURANCE

SOURCE: Forrester Priorities Survey, 2022 based on data from respondent region: Europe

## A holistic approach is necessary







# The Forrester Tech Tide<sup>TM</sup>: Environmental Sustainability

**Business value:** 1) improved management and governance; 2) enhanced intelligence and performance;

- 3) increased revenue and reduced costs; and
- 4) progress on climate change mitigation and environmental sustainability

**Maturity:** rate of product innovation, nature of the dominant vendors in the market, adoption by enterprise customers, scalability and applicability for enterprises, age of the technology, and lifecycle cost

INVEST MAINTAIN Carbon and energy management Corporate renewable power purchase agreements E-waste management and circular economy services Data center cooling solutions High Onsite renewable energy Enterprise collaboration and business generation communication software value Smart lighting Environmental, health, safety, and sustainability platforms Supply chain risk intelligence Fleet management and telematics Sustainability management Smart building management software solutions Water resource management **EXPERIMENT** DIVEST Air-quality monitoring Carbon-offset solutions Carbon dioxide removal solutions Climate change and sustainability Low services business Nature-based solutions value Onsite energy storage and microgrids Sustainability ratings and ESG analytics Low maturity High maturity

Source: <u>The Forrester Tech Tide™: Environmental Sustainability,</u> <u>Q4 2020</u> Forrester report

## Firms prioritize value chain improvement, carbon footpring & ewaste reduction and circular economy engagement

What are the key actions your organization is taking to achieve your objective of improving environmental sustainability? (Top 10)



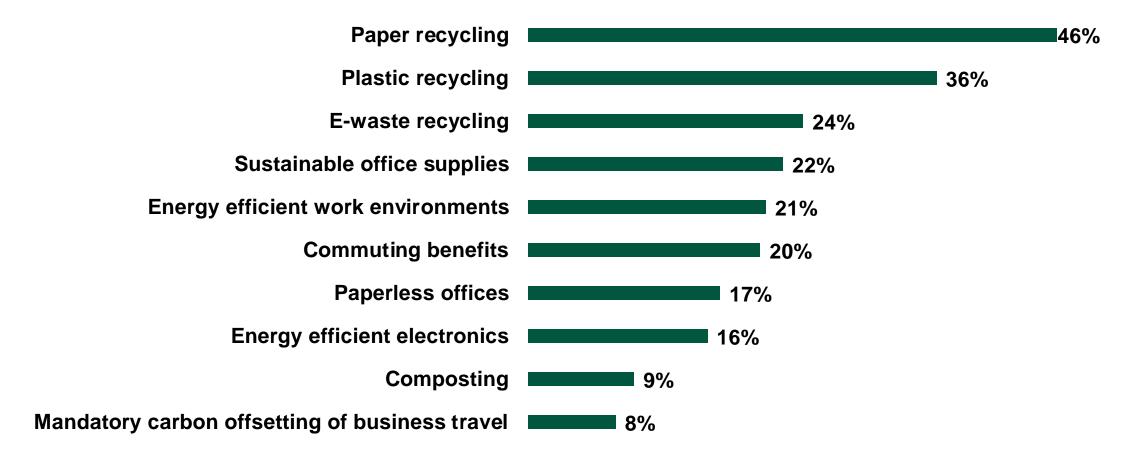
Base: 227 Business and technology professionals who indicate that improving environmental sustainability is a priority for their organization

© Forrester Research, Inc. All rights reserved.

Source: Forrester's Priorities Survey, 2022

## Employee experience will play a key role in adopting new sustainability programs

Which of the following sustainability programs does your employer offer? (Top 10)



Base: 3,707 European employees / Source: Forrester's Workforce Survey, 2022

#### Key Takeaways

- Technology leaders play a key role in embracing the green market revolution.
- They must contribute to their firm's multiyear sustainable transformation journey.
- Embracing circular economy, improving the sustainability of the value chain and your carbon footprint and e-waste are key actions to start with.

## Thank You.

Thomas Husson
VP, Principal Analyst
06 62 31 36 40
@Thomas\_Husson
thusson@forrester.com



